



Doctors in Industry

Essential T&Cs

Last update 7th September 2026

Thank you so much for choosing Medic Footprints to support your journey to industry!

Here's the Essentials 'business end' of our agreement. You may request for the detailed version by sending us an email.

Please read through this, and if you have any questions or concerns whatsoever, do let us know.

Our commitment to you

Medic Footprints (the "Company" or "we/us") is committed to providing all participants with a positive mentoring experience. We aim to give you honest and authentic support, recommendations, where relevant, introductions as a result of our extensive knowledge and expertise of the industry. The relationship will always be collaborative one.

Your commitment to us

We expect you to offer us the same in return, with a view to follow our recommendations and strategy that we will work together on with you in the stipulated time frame.

Please raise any concerns, complaints or questions you may have during your experience at your earliest convenience so we can aim to resolve this as soon as possible.

If things don't work out

We strictly qualify the right people to work with, however there are rare exceptions leading to situations where the relationship and/or service delivery is not sustainable.

If we feel you are very difficult to work with or the mentoring is not suited to you as previously determined, we may take steps to end your involvement in the program at our discretion.

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Payments

We take full payments upfront or in installments.

In making your first payment (whether full or instalments), you agree to the terms of this agreement and take full responsibility for engaging in all components of the program.

Instalment / split payments are provided as a way to help you spread the cost of the program.

They do not reflect a pay-as-you-go or subscription model unless stated otherwise.

If you choose to leave the program early or cancel your participation without prior written agreement from us, you will remain liable for the full program fee.

We require a minimum of 28 days' written notice if you intend to stop or cancel the program.

Satisfaction Guarantee and Refunds

The Doctors in Industry Assurance

We are committed to helping you get results, however the core responsibility for you to achieve this is on you.

We are unable to guarantee you employment, clients or a minimum level of revenue / income.

Pauses are not available during the first 90 days of the program. After this period, pauses are available exclusively to participants on Blueprint Gold, for a maximum of 3 months. All pause requests must be formally submitted and are granted solely at the discretion of the MF Team. Your payment plan will continue as scheduled throughout the pause period.

This is not applicable if you are on Lifetime Access / Membership or the DII Accelerator.

We do not offer refunds for non or low-attendance or non or low-engagement of the program.



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Cooling off periods or refunds

Please refer to your enrollment agreement with regards to cooling off or refunds.

Refunds are not available after 48hrs from enrollment.

Temporary Pauses and 90-Day Exit Option

In accordance with your agreement, where specified in your offer, you may retain the option to elect a formal exit at the 90-day break point.

Pauses are not available during the first 90 days of the program, so this exit option is unaffected by any pause request during that period.

If you do not exercise the 90-day exit option, your commitment to the 1-year program will become binding for the remainder of the term.

Policy: Fellowship Program Breaks

1. Eligibility & Approved Reasons

For the purposes of this policy, "Fellow" means any participant enrolled in the program. Breaks are available exclusively to Fellows on Blueprint Gold and are not available during the first 90 days of the program. Eligible Fellows may request a temporary break ranging from 1 to 3 months, and only one break may be granted per Fellow for the duration of the program. To maintain program integrity, breaks are strictly reserved for significant and unforeseen personal or family circumstances (e.g., serious illness, bereavement, or acute life emergencies).

Breaks will not be granted for:

- Scheduled holidays or personal travel
- Professional or academic exams, whether scheduled before enrollment or at any point during the program

2. Financial Terms & Program Extension

Payment Schedule: Your regular payment schedule remains fully active and unchanged during the break period.

Program Completion: The duration of your approved break will be added to the end of your original fellowship term, extending your completion date accordingly.

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3. Application & Approval Process

Submission: Email your formal request to team@medicfootprints.org.

Required Information: Include exact start and end dates for the proposed break, along with a statement of the underlying reason.

Review Timeline: All pause requests must be formally submitted and are reviewed and approved solely at the discretion of the MF Team, requiring up to 2 weeks for internal review and formal decision.

Program pauses are not effective until written approval is issued. Your original schedule and payment obligations remain unchanged while a request is under review. If a request is declined, you will be given written reasons and may submit one follow-up appeal, which will be reviewed under the same timeline.

Other Guarantees / Offers

Please adhere to details stipulated in the offer for the relevant program offer

Private 1-1 Mentoring Session Cancellation Policy

Your mentoring sessions are very important to us. We ask you to book your sessions as soon as we request, in advance to ensure they are completed in the stipulated time frame.

We understand that sometimes schedule adjustments are necessary. We allow changes to scheduled appointments 48 hours in advance.

Any sessions cancelled with less than 48 hours notice or on more than 2 occasions within any rolling 3-month period are subject to being forfeited.

Group Sessions

You will be expected to attend group sessions and masterclasses that are relevant to your program.

It is always advisable to attend these sessions live when applicable; especially the group mentoring sessions.

By participating in Group Sessions, you agree that all information shared by yourselves and

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other group members will remain confidential and not be shared outside of the group workspace.

Confidential also includes not refraining from sharing commercially sensitive information outside of the workspace.

Privacy, Data Protection and Confidentiality

We take data protection seriously as per GDPR. Your privacy is highly important to us and we will not disclose any of your personal data or information to anyone outside of the company.

All disclosures to us are strictly confidential, however if we feel you are at significant risk of harm to yourself or to others, at our discretion we may seek to breach that confidentiality accordingly.

Thank you for taking the time to read this agreement!

Any questions please address it to team@medicfootprints.org